### **CHECK SHEET**

The Title Page and pages listed below of this tariff are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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5	Original		36	Original		66	First	
6	Original		37	Original		67	Second	*
7	Original		38	Original		68	First	
8	Original		39	Original		69	Second	*
9	Original		40	Original		70	Second	*
10	Original		41	Original		71	First	
11	Original		42	Original		72	Original	
12	Original		43	Original		73	Original	
13	Original		44	Original		74	Original	
14	Original		45	Original		75	Original	
15	Original		46	Original		76	Original	
16	Original		47	Original		77	Original	
17	Original		48	Original		78	Original	
18	Original		49	Original		79	Original	
19	Original		50	Original		80	Original	
20	Original		51	Original		81	Original	
21	Original		52	Original		82	Original	
22	Original		53	Original		83	Original	
23	Original		54	Original		84	Original	
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26	Original		57	Original		87	Original	
27	Original		58	Original		88	Original	
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# CHECK SHEET, (CONT'D.)

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION	
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99	Original		134	First		169	Original	
100	Original		135	First		170	First	*
101	Original		136	First		171	Second	*
102	First		137	First		172	First	
103	First		138	First		173	First	
104	First		139	First		174	First	
105	First		140	First		175	First	
106	First		141	First		176	First	
107	First		142	First		177	Original	
108	First		143	First		178	Original	
109	First		144	First		179	Original	
110	First		145	First		180	Original	
111	First		146	First		181	Original	
112	First		147	First		182	First	*
113	First		148	First		183	Second	*
114	First		149	First				
115	First		150	First	*			
116	First		151	Original				
117	First		152	Original				
118	Original		153	Original				
119	First	*	154	First	*			
120	Original		155	Original				
121	Original		156	Original				
122	Original		157	Original				
123	First	*	158	Original				
124	Original		159	Original				
125	Original		160	Original				

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### **REGULATIONS, (CONT'D.)**

### 2.5 Payment Arrangements, (Cont'd.)

### 2.5.2 Billing and Collection of Charges, (cont'd.)

#### H. E-Bill/E-Pay

E-Bill/E-Pay is for qualified AIN customers with a valid e-mail address. Customer registers online to stop receiving a paper bill, and elects the E-Bill and/or E-Pay options.

Access offers E-AutoPay using a credit/debit\* card as an option for automatic payments. This option may be setup by the customer thru the Access website or by completing the appropriate authorization form. The credit/debit card will be charged the balance on the account the 14<sup>th</sup> day prior to the "Due Before Date" shown on the monthly invoice. If the "Due Before Date" is a Saturday or Sunday, the charge will occur on the previous Friday. If the "Due Before Date" is a holiday, the charge will occur on the first previous business day.

There is no fee for using this service.

### I. Checking Account Auto Draft

Access offers Auto-Draft from checking or savings accounts as an option for automatic payments. This option may be setup by the customer thru the Access website or by completing the appropriate authorization form. Payments of the balance of the account are drafted from the account on the "Due Before Date" shown on the monthly invoice. If the "Due Before Date" is a Saturday or Sunday, the charge will occur on the previous Friday. If the "Due Before Date" is a holiday, the charge will occur on the first previous business day.

There is no fee for using this service.

### 2.5.3 Advance Payments

An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other nonrecurring charges plus charges for one month of service. Where construction charges are applicable the payment thereof may be required in advance of start of construction.

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### **DESCRIPTION OF SERVICE, (CONT'D.)**

## 3.8 All Access Business Line Package<sup>1</sup>

All Access Business service includes a Business Line, all of the features listed below, and 600 minutes of long distance usage to locations within the contiguous United States. Calls within the standard flat rate local calling area are unlimited.

Call Waiting Call Forwarding
Three-Way Calling Speed Calling

Hunting Call Forwarding Don't Answer

Remote Access - Call Forwarding Variable
Selective Class of Call Screening
Repeat Dialing
Call Tracing
Call Tracing

Call Block Preferred Call Forwarding

Call Selector Anonymous Call Rejection, per line

Caller ID Enhanced Caller ID
Calling number delivery blocking, per line Star 98 Access

permanent

Distinctive Ringing Service Message Waiting Indication

Call Forwarding Busy Line Caller ID Deluxe

All Access service requires a one, two or three-year term commitment. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months per location remaining in the term. Upon expiration of the initial term the Agreement will automatically renew for a one year term period unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access service under month to month billing at applicable non-discounted rates.

The 600 long distance minutes are aggregated per All Access line per location (for example if a customer has three lines at a location, the customer will have 1,800 long distance minutes included as part of the fixed monthly fee at that location). Long distance usage beyond the allowance is billed at \$0.049 per minute. 8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately and minutes of use are not included in the 600 minute allowance. Minutes associated with Area Calling (where available) are part of the 600 minute call allowance. Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the non-contract rate of \$.069 per minute along with all other applicable taxes, fees and surcharges.

<sup>1</sup>As of August 16, 2008 this service is no longer available to new Customers.

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### **DESCRIPTION OF SERVICE, (CONT'D.)**

## 3.9 All Access Lite Business Line Package<sup>1</sup>

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA long distance calling is billed at \$0.049 per minute.

Call Waiting Call Forwarding
Three-Way Calling/Three-Way Calling with Speed Calling

Transfer

Hunting Call Forwarding Don't Answer

Remote Access - Call Forwarding Call Return

Variable

Repeat Dialing Call Tracing

Call Block Preferred Call Forwarding

Call Selector Anonymous Call Rejection, per line

Caller ID Enhanced Caller ID
Calling number delivery blocking, per line Star 98 Access

permanent

Distinctive Ringing Service Message Waiting Indication

Call Forwarding Busy Line Caller ID Deluxe

All Access Lite service customers may choose one, two, or three-year term contracts. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months per location remaining in the term. Upon expiration of the initial term the Agreement will automatically renew for a one year term period unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access service under month to month billing at applicable non-discounted rates.

8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately.

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 $<sup>^{1}\!</sup>As$  of August 16, 2008 this service is no longer available to new Customers.

### **DESCRIPTION OF SERVICE, (CONT'D.)**

### 3.10 Simple Connections Package<sup>1</sup>

Simple Connections service includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting Hunting

Caller ID Deluxe 3<sup>rd</sup> Party Blocking

Three-Way Calling
Repeat Dialing
Repeat Dialing
Call Forwarding Variable
Call Forwarding No Answer
Call Forwarding Busy Line
Call Return
Call Return
Caller ID Blocking
Collect Call Blocking
International Blocking

Speed Dialing Call Selector 900/977 Blocking Call Trace

Distinctive Ring

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 2500 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US territories, and Canada do not qualify under the free usage provisions of this plan. These services are provided pursuant to other Company tariffs or tariff equivalents. An inbound toll-free service option is available for a recurring fee of \$5.00 per toll-free number and all toll-free usage to locations within the contiguous United States is billed at \$0.069 per minute. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Simple Connections long distance plans.

Service is only available, where technically and economically feasible, to customers with existing RBOC service or a phone number originally served by the RBOC.

A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Term plan customers terminating service prior to completion of the term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract (except in instances where the Company has assumed a previous carrier's contract – the Company may then charge the amount by the number of months and per location). Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the non-contract rate of \$.069 per minute along with all other applicable taxes, fees and surcharges. ). If the term plan is terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on Simple Connections service under month to month billing at applicable non-discounted rates.

All taxes and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

 $^{1}\!A$ s of August 16, 2008 this service is no longer available to new Customers.

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#### **DESCRIPTION OF SERVICE, (CONT'D.)**

## 3.11 Simple Connections Lite Package<sup>1</sup>

Simple Connections service includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting 3<sup>rd</sup> Party Blocking

Caller ID Deluxe
Anonymous Call Rejection
Three-Way Calling
Repeat Dialing
Repeat Dialing
Call Return Blocking
Call Forwarding Variable
Call Forwarding No Answer
Call Forwarding Busy Line
Anonymous Call Rejection
Repeat Dialing Blocking
Call Return Blocking
Caller ID Blocking
Collect Call Blocking
International Blocking

Call Return Call Selector Speed Dialing Call Trace

900/977 Blocking

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 100 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US territories and Canada do not qualify under the free usage provisions of this plan. These services are provided pursuant to other Company tariffs or tariff equivalents. An inbound toll-free service option is available for a recurring fee of \$5.00 per toll-free number and all toll-free usage to locations within the contiguous United States is billed at \$0.069 per minute. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Simple Connections Lite long distance plans.

Service is only available, where technically and economically feasible, to customers with existing RBOC service or a phone number originally served by the RBOC.

A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Term plan customers terminating service prior to completion of the term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract (except in instances where the Company has assumed a previous carrier's contract – the Company may then charge the amount by the number of months and per location). Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the non-contract rate of \$.069 per minute along with all other applicable taxes, fees and surcharges. If the term plan is terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on Simple Connections Lite service under month to month billing at applicable non-discounted rates.

All taxes and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

 $^{1}\!As$  of August 16, 2008 this service is no longer available to new Customers.

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### **CURRENT RATES**

## 6.1 Service Charges and Surcharges

## 6.1.1 Service Order Charges

	Line Change Charge	<b>Residential</b> \$15.00	<b>Business</b> \$15.00
6.1.2	Maintenance Visit Charges		
	Duration of time, per technician		
	_	Residential	<b>Business</b>
	Premise Work Charge	\$80.00 <b>(I)</b>	\$80.00 (I)
	Initial Hour (time & materials)	\$165.00 (I)	\$165.00 (I)
	Each Additional 15 minute increment	\$ 22.00	\$22.00
6.1.3	Restoration of Service		
	Per occasion	Residential \$22.50	Business \$25.00

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- 6.2 Basic Local Service Rates, (Cont'd.)
  - 6.2.2 Business Local Exchange Service Lines, (cont'd.)
    - **B** [Reserved for Future Use]
    - C. Nonrecurring Charges

First Line \$128.00 (I)
Each Additional Line 1 \$52.00 (I)
Line Installation (add'l lines added subsequent to the initial installation) \$65.00 (I)

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Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

## 6.3 Optional Calling Features

## **6.3.1** Features Offered on a Usage Sensitive Basis

Optional Calling Features	Residential	<b>Business</b>
Three-Way Calling	\$1.50 ( <b>I</b> )	\$1.50 ( <b>I</b> )
Call Return	\$1.50 ( <b>I</b> )	\$1.50 ( <b>I</b> )
Repeat Dialing	\$1.50 ( <b>I</b> )	\$1.50 ( <b>I</b> )
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

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## 6.3 Optional Calling Features, (Cont'd.)

## **6.3.2** Features Offered on Monthly Basis

Optional Calling Features (Group 1)	Residential	Business
Call Waiting	\$7.50	\$7.00
Call Forwarding Variable	\$7.50 (I)	\$7.00
Three Way Calling	\$7.00 (I)	\$6.95
Speed Calling (8-code)	\$5.95 (I)	\$5.45 (I)
Speed Calling ( 30-code)	\$5.95 (I)	\$5.45 (I)
Call Forwarding Busy Line	\$2.00 (I)	\$5.20
Call Forwarding Don't Answer	\$2.00 (I)	\$5.20
Call Forwarding Don't Answer-Ring Control	\$2.00 (I)	\$5.20
Customer Control of Call Forwarding Busy Line	\$3.50 (I)	\$7.00 (I)
Customer Control of Call Forwarding Don't Answer	\$4.00 (I)	\$7.00 (I)
Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath <sup>1</sup>	\$4.00 ( <b>I</b> )	\$5.20
Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath <sup>1</sup>	\$3.00 <b>(I)</b>	\$5.20
Call Forwarding Variable Multipath or Remote Access-Call Forwarding Variable Multipath <sup>1</sup>	\$6.00 <b>(I)</b>	\$7.00
Call Block	\$7.00 (I)	\$6.50 (I)
Call Return	\$8.00 (I)	\$6.50
Call Selector	\$5.00 (I)	\$6.50 (I)
Call Tracing	\$5.95 (I)	\$6.50 (I)
Repeat Dialing	\$5.95 (I)	\$6.50
Preferred Call Forwarding	\$7.00 (I)	\$6.50 (I)
Three-Way Calling with Transfer <sup>2</sup>	\$6.95 (I)	\$5.20
Remote Access-Call Forwarding Variable	\$7.45 (I)	\$7.00 (I)
User Transfer/Conferencing	\$3.65	n/a <b>(D)</b>
User Transfer/Conference w/Hold	\$5.00	n/a <b>(D)</b>
User Transfer/Conference w/Call Pickup	\$4.00	n/a <b>(D)</b>
User Transfer/Conference w/Hold and Pickup	\$5.50	n/a <b>(D)</b>
Call Pickup	\$0.50	n/a <b>(D)</b>

Monthly rate per call forwarding path in excess of ten paths.

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## 6.3 Optional Calling Features, (Cont'd.)

## 6.3.2 Features Offered on Monthly Basis, (cont'd.)

Optional Calling Features (Group 2)	Residential	<b>Business</b>
Multiple Directory Number Distinctive Ringing - First DN	\$6.00 (I)	\$8.00
Multiple Directory Number Distinctive Ringing - Two DN's	\$7.00 (I)	\$11.00
Caller ID - Basic	\$8.99 (I)	\$11.00
Caller ID - Deluxe (with ACR)	\$10.00	\$12.50
Enhanced Caller ID (with ACR)	n/a	\$17.00
Enhanced Caller ID with Call Management	n/a	\$18.00
Call Waiting Deluxe With Call Forwarding Don't Answer	\$8.50 (I)	n/a
Call Waiting Deluxe With Conferencing	\$8.50 (I)	n/a
Remote Call Forwarding	\$16.00	\$18.50 (I)
Star 98 Access	\$1.00	\$2.00
Anonymous Call Rejection	n/a	\$5.95 (I)
Custom Code Restriction 1	n/a	\$5.50
Custom Code Restriction 2	n/a	\$5.50
Custom Code Restriction 3	n/a	\$5.50
Deluxe Caller ID without Anonymous Call Rejection	n/a	\$11.00
Ringmaster 1	n/a	\$8.00
Ringmaster 2	n/a	\$11.00
Privacy Director	\$7.95	n/a
Hunting	(Note 1)	
Rate Group 1	\$6.85	\$8.00
Rate Group 2	\$7.08	\$8.00
Rate Group 3	\$7.30	\$8.00
Rate Group 4	\$7.53	\$8.00
Rate Group 5	\$7.75	\$8.00
Rate Group 6	\$7.98	\$8.00
Rate Group 7	\$8.20	\$5.00 (I)

For Area Calling Plan subscribers, the monthly recurring charge is \$4.00.

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<sup>\*</sup> Unless the customer signs a three-year term agreement.

### 6.4 Directory Assistance and Listing Services

### 6.4.1 Directory Assistance Service

Each Local Directory Assistance Call	\$1.50
Each Long Distance Directory Assistance Call	\$1.99

### 6.4.2 Directory Listings

B.

C.

### A. Additional Listings

Each Additional Listing	<b>Residential</b> \$2.00	<b>Business</b> \$2.30
Non-published Service		
Non-published service charge, per month:		\$3.50
Non-listed Service		
Non-listed service charge, per month:		\$1.60

### D. Foreign Listing

Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.

Foreign Listing service charge, per month: \$2.30 (I)

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## 6.5 Local Operator Assisted Services

Customer Dialed Calling/Credit Card	\$0.60 (I)
Operator Dialed Calling/Credit Card	\$1.40 ( <b>I</b> )
Operator Station	. ,
Billed Collect	\$1.40 ( <b>I</b> )
Billed to Third Party	\$1.40 ( <b>I</b> )
Billed to Line	\$1.40 ( <b>I</b> )
Person-to-Person	\$3.40 (I)
Busy Line Verification and Line Interrupt Service:	
Per Busy Line Verification, Per Call	\$0.70 <b>(I)</b>
Per Line Interruption, Per Call	\$1.50 ( <b>I</b> )

## 6.6 [Reserved for Future Use]

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#### GRANDFATHERED SERVICES

# 7.1 All Access Business Line Package – Old <sup>1</sup>

All Access service requires a three-year term commitment. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access service under month to month billing at applicable non-discounted rates.

The 600 long distance minutes are aggregated per All Access line per location (for example if a customer has three lines at a location, the customer will have 1,800 long distance minutes included as part of the fixed monthly fee at that location). Long distance usage beyond the allowance is billed at \$0.049 per minute. 8XX toll-free service is available for \$0.049 per minute. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately and minutes of use are not included in the 600 minute allowance. Minutes associated with Area Calling (where available) are part of the 600 minute call allowance.

Service in effect prior to June 14, 2004.

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### GRANDFATHERED SERVICES, (CONT'D.)

### 7.2 All Access Lite Business Line Package – Old

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA calling is billed at \$0.049 per minute.

Call Waiting Call Forwarding
Three-Way Calling/Three-Way Calling with Speed Calling

Transfer

Hunting Call Forwarding Don't Answer

Remote Access - Call Forwarding Call Return

Variable

Repeat Dialing Call Tracing

Call Block Preferred Call Forwarding

Call Selector Anonymous Call Rejection, per line

Caller ID
Calling number delivery blocking, per line
Star 98 Access

permanent

Distinctive Ringing Service Message Waiting Indication

Call Forwarding Busy Line Caller ID Deluxe

All Access Lite service customers may choose one, two, or three-year term contracts. Customers will be assessed a contract termination fee equal to the plan's monthly recurring charge multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access Lite service under month to month billing at applicable non-discounted rates.

8XX toll-free service is available for \$0.049 per minute. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately.

All lines at the customer's location are required to be All Access Lite unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$.049 per minute.

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Service in effect prior to June 14, 2004.

## 7.5 Residential Local Exchange Service, (Cont'd.)

# A. Monthly Recurring Charges, (Cont'd.)

#### **SERVICE TYPE - Current Rates**

				Full Service	Full Service
	Rate		Area Calling	Pakage <sup>2</sup>	Pakage <sup>2</sup>
Zone	Group	Flat Rate	Plan <sup>1</sup>	(Area Calling <sup>1</sup> )	(flat)
1	1	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	2	\$25.00( <b>I</b> )	\$12.00	\$53.00	\$37.00
	3	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	4	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	5	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	6	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	7	\$25.00 (I)	\$12.00	\$53.00	\$37.00
2	1	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	2	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	3	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	4	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	5	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	6	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	7	\$25.00 (I)	\$12.00	\$53.00	\$37.00
3	1	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	2	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	3	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	4	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	5	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	6	\$25.00 (I)	\$12.00	\$53.00	\$37.00
	7	\$25.00 (I)	\$12.00	\$53.00	\$37.00

Area Calling Plan is offered subject to availability as determined by the Company.

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Full Service Package offers the Company's full spectrum of Calling Features identified in Section 4.4.2 with the following exceptions: Three-way Calling with Transfer and Distinctive Ringing.

### 7.10 Back-Up Line Service

As of May 1, 2006, rates apply to existing customers only.

Back-Up Line is a discounted business line with unlimited local calling. Add on features are not allowed on back-up lines. Intralata and Interlata calls are billed based on usage and rated at the standard non-contact rate pursuant to the applicable Long Distance Tariff on file with the state commission.

RATE GROUP	<u>RATE</u>
Rate Group 1	\$25.00 (I)
Rate Group 2	\$25.00 (I)
Rate Group 3	\$25.00 (I)
Rate Group 4	\$25.00 (I)
Rate Group 5	\$24.68
Rate Group 6	\$25.53
Rate Group 7	\$26.38

## 7.10.1 Back-Up Line with Area Calling Plan<sup>1</sup>

Back-Up Line is a discounted business line with unlimited local calling and Area Calling Plan Service<sup>1</sup>.

Rate per Line \$26.50

## 7.10.2 Back-Up Line Service w/ Business Plus Service (option 1)

Back-Up Line with Business Plus service (option 1) – Discounted business line with flat rated plan which allows for calling within the LATA (subject to total usage allowing of 120 hours/7200 minutes)

Rate Per Line \$46.65

### 7.10.3 Back-Up Line with Business Plus Service (option 2)

Discounted business line with combination rated plan which provides for unlimited usage within the local calling area for a flat monthly charge and a single rate for each minute used for all other calling within the LATA. Intralata and Interlata calls are billed based on usage and rated at the standard non-contact rate pursuant to the applicable Long Distance Tariff on file with the state commission.

Rate Per Line \$34.38

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Area Calling Service provides for LATA-wide, flat-rate calling. Area Calling Service consists of a flat-rate business line plus the expanded area calling feature.

As of July 7, 2006, products in Sections 7.11 – 7.14 are no longer available to new customers.

## 7.11 Cross Reference Listing

A Cross Reference Listing is the listing of a generally accepted name of a subscriber followed by a reference to another listing.

Rate Application (each) Business \$2.30 (I)

### 7.12 Complete Local

Complete Local provides only residential Local Exchange Service, which includes unlimited local calling at no additional charge. Long Distance calling is not included in this offering. The Customer may presubscribe to the long distance provider of their choice.

### Rates and Charges

Per line, per month	\$58.49*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

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<sup>\*</sup>Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

As of December 11, 2006, the products in Sections 7.15 – 7.16 are no longer available to new customers.

#### 7.16 Off Premise Extensions

### Maximum Rates

Zone	Rate
1	\$38.80
1	\$39.08
2	\$42.40
3	\$52.08
3	\$52.40

### Current Rates

Zone	Rate
1	\$25.00 (I)
1	\$25.00 (I)
2	\$25.00 (I)
3	\$26.04
3	\$26.20

## 7.17 Complex Billable Services

### Maximum Rates

Billable Services and Mileage	Rate
Extension Line Mileage ea 1/10 mile	\$6.10
PBX/Centrex/ACCESSX mileage each 1/10 mile	\$6.12
Synchronet Service within intranodal area 56K	\$164.50
Node channel term per local channel, 56K	\$76.78
Synchronet Interoffice Mileage, over 25 miles, fixed	\$115.84
Synchronet Interoffice Mileage, over 25 miles, per mile	\$10.08

### **Current Rates**

Billable Services and Mileage	Rate
Extension Line Mileage ea 1/10 mile	\$3.05
PBX/Centrex/ACCESSX mileage each 1/10 mile	\$3.06
Synchronet Service within intranodal area 56K	\$82.25
Node channel term per local channel, 56K	\$38.39
Synchronet Interoffice Mileage, over 25 miles, fixed	\$57.92
Synchronet Interoffice Mileage, over 25 miles, per mile	\$5.04

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(N)

(N)

#### MISCELLANEOUS SERVICES

### 8.1 Facilities Charge

The Facilities Charge provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network. The Facilities Charge is applied to each line. A Supplementary Facilities Charge is also applied to each business line where there's more than one business line at the physical location. Long Distance-only numbers are subject to a Facilities Charge where there is more than one business line at the physical location.

The Supplementary Facilities Charge will be discounted on each business line by \$1.99 per month (Discount 1) where your relationship with Access meets both of the following requirements:

- has a contract with Access Integrated Networks, and
- uses Access Integrated Networks Interstate Long Distance

Where another Interstate Long Distance carrier other than Access Integrated Networks has been selected, a \$3.99 discount per month applies to the Supplementary Facilities Charge (Discount 2).

<u>Charge</u>	MRC
---------------	-----

Facilities Charge \$6.42 (\$11.90 max) on each Business line \$7.11 (\$13.28 max) on each Residential line

\$3.99 (\$7.98 max) on each applicable Long Distance-only

number

Supplementary Facilities Charge \$6.63 (\$13.26 max) on each applicable Business Line

\$3.99 (\$7.98 max) on each applicable Long Distance-only

number

- Discount 1 (\$1.99) - Discount 2 (\$3.99)

### **8.2** Regulatory Compliance Fee

The Regulatory Compliance Fee covers costs associated with ongoing regulatory and compliance obligations, participation in regulatory proceedings, handling customer complaints with regulatory agencies, and negotiations with other regulated carriers.

Regulatory Compliance Fee \$0.75 (\$1.50 max)

### 8.3 Carrier Access Recovery Charge

The Carrier Access Recovery Charge funds a contribution towards higher costs of interconnection with other carriers, due to the ongoing shift of network cost recovery from carrier-billed access services.

Carrier Access Recovery Charge \$1.35 (\$2.70 max)

#### 8.4 Paper Invoice Fee

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 (\$5.95 max) per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

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